

Ordering Pre-Read

The team at Abcom is committed to delivering and supporting a world-class ordering solution.

Abcom Cognitive Ordering (A.C.O) training is paramount to the deployment and ongoing success.



The system works “please, work the system.”

If your COGs are well maintained the Cognitive processes will flourish, however, if you have many opportunities with your COGs the process will continually mandate manual recounts where these COGs anomalies are detected.

What is in the box:

A simplified process inputs the order date and next delivery date, and the order is ready for verification. Predictive or Projected Stock counts that are re-calculated every 15 minutes. A cognitive process to assist you with making any required adjustments. Draft, review, approve and send process. Send Order directly to supplier bypassing web portals and tedious double handling where the vendor provides this capacity.

What do you need to understand before you commence?



Have you been certified by an Abcom consultant and trained by Abcom?

Has your system been primed by Abcom to accommodate the uniqueness of your site (critical?) Are your Food costs within +/- 1% of your theoretical COGS? For maximum results.



Do you complete a full stock take on the last day of the month (critical?)

Poorly manages COGs will compromise the Predicted Count process and you will be forced re-count. Are your suppliers submitting invoices to you on the day of delivery?

Disclaimer: we are committed to working with you, however:

Abcom does not accept any responsibility for your ongoing ordering skills competency. Abcom does not accept any responsibility for orders not received by suppliers. Abcom does not accept any responsibility for substitutes offered or out-of-stock notifications. Ordering Solutions support is business hours only.

Things I need to do before you can use the new system

Book training and become your store's nominated contact. You must be registered with Abcom as proficient to receive ordering support. At least two documented sessions must be completed.

Your system has been fully configured to suit your ordering process; this is critical! Be proficient in Lightyear and ensure it is always up to date in real-time. Ensure Waste, Invoice Imports, and Store Transfers are 100% accurate and processed into Abcom.

Never order outside of Abcom (excel) as we will not see this “stock in Transit” and you will be overstocked.